Your Medical Store
Exceptional Products For You

PRIVACY POLICY

Your Medical Store, LLC is committed to respecting and protecting your privacy as we base our business on the trust you place in our products and us. We created our Privacy Policy in order to demonstrate our firm commitment to protecting the privacy of the individuals using the website. The information we collect is gathered to ensure secure ordering/inquiring and to provide a more personal experience.

Personally Identifiable Information

Any information you provide is used to support customer relationships and to improve your experience on our website. Note that we have the ability to retain any data that you provide on this website, even if you do not complete your transaction by clicking “continue” or “login.” Such contact details and data may be used to contact you to inquire why you did not complete your transaction.

Use of Your Personal Information

Your Medical Store, LLC does not sell, rent, or lease its customer list to third parties. We use personal information solely for the purposes of marketing our product offering to individuals and to administer our systems.

Cookies

There are various technologies, including "cookies," which can be used to provide you with tailored information from a web site. A cookie is a piece of data stored on your computer containing information about your interaction with the website. Your Medical Store, LLC may use cookies to help identify you and to customize your experience. You can set your browser to notify you when you receive a cookie, giving you the chance to decide whether to accept or decline it. If you decline the cookie, some parts of the site may not work as expected.

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Security

Your online account information is password-protected for your privacy and security. To prevent unauthorized use and to maintain the highest level of security we ask that you not share or provide others with your user name and password. Your-medical-store.com uses data networks protected by industry standard firewalls and password protection. Only certain Your Medical Store, LLC associates have access to the information you provide us.

Business Relationships

Your-medical-store.com contains links to other websites. Your Medical Store, LLC is not responsible for the privacy practices or the content of such websites. We encourage you to review the privacy policies of the websites you choose to visit to better understand how they use and share your information.

Contact Us

Your Medical Store, LLC updates this policy from time to time so please review it periodically. If you should have any questions or concerns regarding the Privacy Policy Statement please contact us via email at info@your-medical-store.com

Third-Party Live Chat Application:

We provide a live chat feature on our website operated by a third-party service provider. By using this chat feature, you explicitly authorize and consent to the real-time monitoring, collection, recording, and storage of all chat transcripts and communications transmitted through this application. These chat logs are securely retained for customer service and quality assurance purposes for a minimum of 60 days. If you do not consent to this monitoring and recording, please do not use the live chat feature and contact us via phone or email instead.

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Website Accessibility Statement:
Your Medical Store, LLC is committed to ensuring digital accessibility for individuals with disabilities. We are continuously improving the user experience for everyone and applying the relevant accessibility standards, including the Web Content Accessibility Guidelines (WCAG) Title III regulations. We utilize automated accessibility interface plugins to assist users with varying navigation needs. If you experience any difficulty accessing any part of our website, please contact us immediately at info@your-medical-store.com or 800-876-8143 so we can assist you directly.

Children's Privacy:
Our website and products are directed strictly to adults. We do not knowingly collect or solicit personally identifiable information from children under the age of 13. If we discover that a child under 13 has provided us with personal information, we will delete it from our servers immediately.

Sharing of Information with Third Parties:
We do not sell or rent your personal information. We only share your data with trusted third-party service providers solely to the extent necessary to operate our business. This includes payment processors to securely handle credit cards, shipping carriers to deliver inventory, and our customer service chat infrastructure. All such third parties are prohibited from using your personal information except to provide these services to us.

Data Retention:
We retain standard transaction and order information (such as names, addresses, and purchase histories) for as long as necessary to fulfill the purposes for which it was collected, including satisfying any legal, accounting, or tax reporting requirements.

Do Not Track Signals:

Our website does not alter its data collection practices or respond when it encounters a "Do Not Track" signal from your internet browser.